

## Brittany Fangrow, Director PO Box 48, Bowling Green, MO 63334 Phone: (573) 324-3202 Est. 2018

Press Release

Pike County New London Addressing Changes

June 23, 2022

For immediate release

Address changes for some customers receiving mail in the New London ZIP Code in Pike County have been approved by the regional post office in St. Louis.

Approximately 20 addresses in New London have been changed by Pike County 9-1-1 to correct errors and inconsistencies, allow more addresses per mile on highways, create named private roads for residences with shared driveways, and to meet the requirements of Next Generation 9-1-1 (NG911).

Next Generation 911 features modern location technologies and the ability to route any call from any device to the appropriate 911 center by the location of the caller. A statewide ESI network for emergency communications will make interoperability feasible and provide important backup between 911 centers. To take advantage of these important advances and available grant funding, Pike County 911 will take the fundamental step of improving addressing where it does not meet industry standards or where errors are identified, such as situations where even and odd addresses are found on the same side of the road.

Some 911 and mailing addresses will be changed to ensure that all addresses are logical and locatable. Pike County 911 will work closely with the United States Postal Service and county agencies as addressing is analyzed, verified, and corrected as needed. If an address is changed, the resident or business will be notified by official letter from Pike County 911. The USPS will continue to deliver mail to the former address as well as the new address for twelve months after an addressing change is made, giving Pike County residents and businesses time to update their addresses with correspondents, creditors, and other contacts. Pike 911 will submit all changes to the County Assessor and County Clerk so that billing and voting records remain up to date.

The project was initiated in order to improve the speed and accuracy of 9-1-1 emergency response by providing better mapping data, accurate addressing, and ensuring that every structure is mapped accurately and addressed appropriately. Pike County understands that changing addresses can be an inconvenience but believes that the life and property saving benefits outweigh the inconvenience.

The Pike County 911 is preparing official change of address letters for affected residents. These letters will be delivered by US Mail directly from the Pike County 911. However, some New London residents with an address change may begin to get some mail with the new address before they are notified by



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Pike County 911. This may happen because the new addresses are now official with the USPS and businesses that subscribe to address correction or validation services from the USPS may be notified of the change at any time. Please do not use a new address you see on your incoming mail until you receive your official letter from the county.

If you have any questions about these address changes, or you currently receive US mail at your home or business at an address in New London and do not receive a letter or see your address on the change list, please call 573-324-3202 Ext 3033.

